



**VA Health Care  
Upstate New York**

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113 Holland Avenue, Building 67  
Albany, NY 12208

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**Kathleen E. Hider**  
Public Affairs, Web Content Manager

Phone: (585) 463-2642  
Cell: (585) 330-5720  
[Kathleen.Hider@va.gov](mailto:Kathleen.Hider@va.gov)



David J. West  
<http://www.visn2.va.gov/VISN2/network/leaders.asp>

### **Network Director Named for VA Health Care Upstate New York**

David J. West, MSHA, FACHE was appointed Network Director for VA Health Care Upstate New York (VISN 2), which consists of the Albany, Bath, Buffalo, Canandaigua and Syracuse VA Medical Centers and twenty-nine community outpatient clinics, effective June 5, 2011. Mr. West [has served](#) as the Interim Network Director since October, 2010, as the Medical Center Director for the Bath VA Medical Center since May of 2007 and as the Associate Director at the Washington, DC VA Medical Center.

Mr. West's priority is providing exceptional patient care and satisfaction and customer service. He believes in open communications with Veterans, their families, staff, volunteers and stakeholders; and is committed to working in partnership with labor, Veteran Service Organizations (VSOs) and the community. As the Network Director his goal is to prepare VISN 2 to address the new challenges facing the organization and to seize opportunities to improve Veterans health care.

Mr. West began his career with VA in 1987 at the Washington DC VA Medical Center as a Radiologic Technologist. Over the years, Mr. West has held positions of progressively greater responsibility. He has been the Director of Primary Care at the Lebanon, Pennsylvania VA Medical Center; Director of the Business Office and the Executive Officer at the Washington DC VA Medical Center.

Mr. West served in the U.S. Army from 1973 to 1978. He holds a Master of Science degree in Health Services Administration from the College of St. Francis in Joliet, Illinois. In 2005, he became a Fellow in the American College of Healthcare Executives and serves on several national and Veterans Integrated Service Network (VISN) level committees and task forces. He is the recipient of numerous performance and special achievement awards.